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E-01345A-05-0816

E-01345A-05-0827

E-01345A-05-0826

ORIGINAL



0000064091

ARIZONA CORPORATION COMMISS

## UTILITY COMPLAINT FORM

RECEIVED

4700

Investigator: Guadalupe OrtizPhone: [REDACTED]

2006 NOV 28 P 2:43

Fax: [REDACTED]Priority: Respond Within Five DaysAZ CORP COMMISSION  
DOCUMENT CONTROLOpinion No. 2006 - 56728Date: 11/24/2006Complaint Description: 08A Rate Case Items - Opposed  
N/A Not ApplicableFirst:Last:Complaint By: Helen

Riccatello

Account Name: Helen RiccatelloHome: [REDACTED]Street: [REDACTED]Work:City: PhoenixCBR:State: AZZip: [REDACTED]is:Utility Company: Arizona Public Service CompanyDivision: ElectricContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

OPPOSED OPINION:

Arizona Corporation Commission  
DOCKETED

NOV 28 2006

RE: Docket No. E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

DOCKETED BY

Customer is 64 years old. Customer has raised three children and one grandson as a single parent. Customer indicates she has finally reached a point in her life that will now allow her some time and a little bit of money for herself.

Customer is asking the Commission to please deny APS's request of an increase in their rates. Customer does not want to be in the same financial situation that she was in during the years of raising her children and grandson, struggling to survive.

Customer feels there should be a better way and more assistance provided to Senior Citizens that are not capable of earning a decent income like others.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

Informed the customer the Arizona Corporation Commission appreciates the time she has taken to express her comments and concerns in this matter. Also advised the customer that her opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record and will be taken into consideration prior to a decision being rendered.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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CLOSED

\*End of Comments\*

Date Completed: 11/24/2006

Opinion No. 2006 - 56728

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